



Multi-Factor Authentication

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Yes, the product supports the authentication, through multiple elements, of the user's identity with the use of industry-recognized standards. When sending a controlled prescription through the RXNT web version, a two-factor authentication screen will appear prompting credentialed physicians to enter their RXNT login password and approve a verification via push notification through the [ID.me](#) Authenticator app. When prescribing a controlled substance with the RXNT mobile apps, a two-factor authentication screen will appear prompting credentialed physicians to enter their RXNT login password and verify their identity using 1Kosmos LiveID. In addition, users are required to input an MFA powered by FusionAuth to access their account. After entering their username and password, users are prompted to choose whether to complete their MFA by text message or authenticator app. Texts are sent to the cell phone number on file for the user or users can use an authenticator app of their preference to view the code. The code must then be entered into the RXNT login screen to access the system.

MFA is also required when patients access the patient portal using a demographics-based login; they must verify their identity with a one-time code sent via text message or email during the login process.